

P O T T E R Y B A R N®

Imperial® + HB Home®

Key Information for Pool Table and Shuffleboard Purchases

Pool Table Purchase Information

- **Shipping Details**
 - This collection includes free White Glove Delivery and Installation of the Pool Table. It will be delivered into your garage or the nearest covered area. Within two business days of your purchase, a representative from Imperial and/or HB Home will contact you to coordinate the delivery and professional installation of your pool table, which is often a 2-step process (delivery is 1 step, installation is a 2nd step). Extraordinary delivery requirements, such as the absence of a garage or protected covered area may necessitate an additional fee to the carrier, which will be communicated to you prior to acceptance of any additional fees. Delivery includes professional installation of the pool table by a trained technician in your room of choice. Delivery does not include disposal of packaging. We only deliver and install within the contiguous United States
- **Assembly Details**
 - This Pool Table Requires Professional Installation, which is included with your purchase and will be performed by a trained technician. Within two business days of your purchase, a representative from Imperial and/or HB Home will contact you to begin to coordinate the delivery and professional installation of your pool table. Some delivery locations may require additional installation fees; these will be advised prior to the release and shipment of the table.
- **Warranty Details**
 - Imperial and/or HB Home warrants the components/parts of your Pool Table to be free of manufacturer defects in material and workmanship for the lifetime of the original owner, as follows:
 - Table, Cabinet, Legs, Interior Bracing and Hardwood Rails and Blinds: These components are warranted against splitting, cracking or warping.
 - Hardwood Rails and Cushions: These components are warranted against separation, dry rot, or hardening.
 - Imperial and/or HB Home, or any of its authorized service dealers, will provide you parts required to repair or, at Imperial and/or HB Home's sole option, replace any of the above components covered by this warranty, found, in the sole reasonable judgment of Imperial and/or HB Home, to be defective in materials and/or workmanship.
 - The warranty does not include re-leveling of the table after the successful initial installation

- **Return/Refund/Cancelation Policy:**
 - For Pool Table purchases, all sales are final upon the mutual "release" and shipment of your order from our facility
- **Care and Maintenance**
 - Dust the table finish with a soft, dry cloth.
 - To protect the finish, do not apply abrasives or household cleaners.
 - Table Covers can be used to keep the pool table dust-free and protect it from other forms of accidental damage when the pool table isn't in use for extended periods of time.
 - Periodically brushing the felt on the pool table with our approved brushes (oftentimes included in your accessory kit) helps properly maintain the quality of play. It is best to brush the felt in one direction, which will keep the nap of the cloth uniform. Lint rollers can also be used for darker felt colors in the case of dust or pet hair. These practices will help maintain the quality of play on your pool table.
 - Imperial and/or HB Home uses all-natural, K66 cushion rubber on our table rails. Since our cushion rubber is all-natural and isn't modified from its original state with any additives, it slowly hardens over time, which can negatively affect the game play of the pool table.
 - Depending on the humidity as well as climate variations in your area, our cushion rubber typically lasts between 10-15 years through normal use before it becomes hard, at which point, it should be replaced. When this occurs, please contact us as we will issue free replacement cushion rubber with proof of original purchase. We can also connect you to a professional technician who can help replace the cushion rubber for you.

Shuffleboard Table Purchase Information

- **Shipping Details**
 - This Shuffleboard Table includes free White Glove Delivery and Installation. It will be delivered into your garage or the nearest covered area. Within two business days of your purchase, a representative from Imperial and/or HB Home will contact you to coordinate the delivery and professional installation of your Shuffleboard Table, which is often a 2-step process (delivery is 1 step, installation is a 2nd step). Extraordinary delivery requirements, such as the absence of a garage or protected covered area may necessitate an additional fee to the carrier, which will be communicated to you prior to acceptance of any additional fees. Delivery and Installation includes professional installation of the Shuffleboard Table by a trained technician in your room of choice. Delivery does not include disposal of packaging. We only deliver and install within the contiguous United States
- **Assembly Details**
 - This Shuffleboard Table Requires Professional Installation, which is included with your purchase and will be performed by a trained technician. Within two

business days of your purchase, a representative from Imperial and/or HB Home will contact you to begin to coordinate the delivery and professional installation of your Shuffleboard Table. Some delivery locations may require additional installation fees, these will be advised prior to the release and shipment of the table.

- **Warranty Details**

- Imperial and/or HB Home warrants the cabinet of your Shuffleboard Table to be free of manufacturer defects in material and workmanship under the following conditions:
 - The Cabinet: Warranted against cracking, splitting or warping for one year from the original delivery of the table
 - The Play Field: Imperial and/or HB Home warrants the shuffleboard playfield to be free of manufacturer defects in workmanship and material for the lifetime of the original owner from chipping or cracking
 - This warranty does not include re-leveling of the shuffleboard table after the successful original installation

- **Return/Refund/Cancellation Policy:**

- For Shuffleboard Table purchases, all sales are final upon the mutual "release" and shipment of your order from our facility

- **Care and Maintenance**

- Dust the cabinet with a soft, dry cloth
- To protect the finish of the cabinet, do not apply abrasives or household cleaners.
- The protective cover included with the purchase of all Imperial and/or HB Home Shuffleboards will help preserve your shuffleboard table when it is not in use.
- Always keep the shuffleboard playfield covered lightly with shuffleboard sand to help protect the surface and to enable smoother game play
- Imperial and/or HB Home recommends cleaning the playfield surface with a silicone spray and then applying standard car wax to the surface every 3-6 months. The car wax process will provide protection to the playfield surface and will help fill any small imperfections in the play field that occur over time.